

Date/Time Field

Island Designers Associates, Inc.

2110 Smithtown Avenue - Suite 1  
Ronkonkoma, NY 11779  
631 981-4580

# Customer Satisfaction Survey

**Thank you** for taking the Customer Satisfaction Survey. The survey should take less than two minutes of your time to complete. Click the "Submit by Email" button to submit the survey.

Please rate your satisfaction level with each of the following statements.

- 1 = very satisfied
- 2 = somewhat satisfied
- 3 = neutral
- 4 = somewhat dissatisfied
- 5 = very dissatisfied

1      2      3      4      5

Company Name:

Customer Name:

- |  |                       |                       |                       |                       |                       |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| 1. Overall, how satisfied or dissatisfied are you with Island Designers?             | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 2. How satisfied or dissatisfied are you with the service you received?              | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 3. How satisfied or dissatisfied are you with the final design package you received? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 4. How satisfied or dissatisfied are you with the delivery you received?.            | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 5. How satisfied or dissatisfied with the professionalism of the staff?.             | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

11. How can Island Designers Associates, Inc. improve your customer experience?